

**Date Received:** 14/11/07

**Date Completed:** 29/11/07

**Detail of request:**

- A list of all wards within the Trust that do not have segregated a) washing facilities, and b) toilet facilities.
- A list of all wards within the Trust that are a) mixed sex, and b) provide single sex accommodation in partitioned bays within a mixed sex area.
- All available data on incidences recorded by the Trust within the past year, in which it's procedures for providing single sex accommodation have been breached.
- Data on the number of complaints received by the Trust within the past year on any issue relating to the failure adequately to segregate accommodation by sex within the Trust.

**Detail of response:**

Having contacted the Deputy Director of Nursing and the Clinical Governance Team, I have received information to answer your request as follows: -

- All wards have segregated washing and toilet facilities identified for men and women
  - a) ITU and CCU are mixed
  - b) All wards within the Trust are mixed sex but provide single sex accommodation in partitioned bays
- Information regarding the wards including their names can be found by accessing the NHS Trust website.

As such, in accordance with Section 21 – information accessible by other means, I am not required to duplicate this information for you. However, for your ease of reference, the direct link to the information is as follows:-

<http://www.bhrhospitals.nhs.uk/visitingus/wards.php>

- From January 2007 to date, the NHS Trust's incident reporting system shows two incidents.

One in June 2007, whereby a patient was admitted to a female bay as a male bed was unavailable. The patient was reassured that the Bed Manager was arranging movement to a male bay as one became available.

One in August 2007, whereby a patient was transferred to a ward with an incorrect record of gender. Resolved via the Night Co-ordinator and Bed Manager with the patient.

From January 2007, to date, there was one complaint which referred to CDU been used as a mixed ward.

**Additional information:**

Details of Complaints procedure and Section 50 decision notice provided.