

Barking, Havering and Redbridge
University Hospitals
NHS Trust



Question Time and AGM

Tuesday
13th September, 2011

5.30 pm

- Question Time with the Trust Board
 - CQC Investigation
 - Plans for the Future of King George Hospital

The Lecture Theatre,
Education Centre,
Queen's Hospital, Romford



Annual General Meeting

Tuesday, 13th September 2011 5.30pm

Lecture Theatre, Education Centre
Queen's Hospital

Agenda

1. Welcome and introductions – Mr Edwin Doyle, Interim Chairman
2. Minutes of the meeting held on Tuesday, 27th July 2010
3. Review of the Year and priorities for the year ahead – Averil Dongworth, Chief Executive
4. Annual Accounts 2010/11 – David Wragg, Director of Finance
5. Adoption of the 2009/10 Annual Report – Mr Edwin Doyle
6. Developments around the Trust in 2010/11:
 - Visible Leadership: Deborah Wheeler, Executive Director of Nursing
 - Care of older people: Dr Magda Smith, Divisional Director for Medicine
 - Healthcare 24/7: Dr Jonathan Myers
 - Recruitment: Caroline Moore and Sue Lovell, Divisional Nurse Directors for Medicine and Women & Children
7. A view from the patients' forum (IPEG) chair: Elaine Clark
8. Question Time: Open Forum for questions to the Board



Interim Chairman: Edwin Doyle
Chief Executive: Averil Dongworth



Annual General Meeting

Minutes of the meeting held on Tuesday, 27 July 2010

in the Lecture Theatre, James Fawcett Education Centre, King George Hospital

1

Welcome

Mrs Liggins, Interim Chairman, welcomed members of the public, staff and local stakeholders to the Annual General Meeting for the financial year 2009/10.

Mrs Liggins conveyed Mr Goulston's apologies, as he was unable to attend due to a recent sports injury.

Mrs Liggins stated that the Trust Board had a strong commitment to corporate and clinical governance and acknowledged that BHRUT was dependent on its employees for its continued success and thanked all staff for their dedication and hard work. Mrs Liggins thanked Sir David Varney for the short, but valuable contribution he had made as Interim Chair during the year and also acknowledged the hard work of the Chief Executive, his Executive Team and the Non-Executive Directors during a year of pressure and change. She also thanked the Volunteers who provided invaluable help in so many ways.

At this point of the meeting Mrs Liggins welcomed those members of the Board who had joined during this year; Dr Ian Abbs, Medical Director, Deborah Wheeler, Director of Nursing, Robert Royce, Director of Strategy & Planning, William Langley, Non-Executive Director and George Wood, Non-Executive Director.

2

Minutes of the meeting held on Tuesday, 29 September 2009

The minutes of the meeting for the Annual General Meeting on the 29 September 2009 were noted as a true record and signed by the Interim Chairman, Mrs Barbara Liggins.

3

Review of the Year

In the Chief Executive's absence, Mr Moloney, Director of Delivery provided an update on the Trust's Strategy for Clinical Services, including Health for North East London, London wide reviews and key Trust changes in the year (services at Loxford Polyclinic, establishment of an Emergency Care Division, Emergency Medicine Decision Unit, Ambulatory Care Centre and Care of the Elderly Strategy and the reconfiguration of medical wards). Mr Moloney highlighted the Trust's achievements in relation to Innovation with the introduction of a Dragon's Den Style Innovation Challenge, which had been won by Dr Manoj Srivastava, the Cutler's Surgical Prize and Clarke Medal won by Mr Harith Akram and Mr Ian Low and the e-handover system developed by Dr Aklak Choudhury.

Mr Moloney also covered the new structure of clinical leadership within the Trust with Dr Abbs as Medical Director, Dr Dylan Jenkins as Director of Emergency Care, Dr John Alcolado, Director of Medical Education, and the revamped roles for all the Clinical Directors and Clinical Leads and Ms Wheeler as the Trust's new Director of Nursing.

Mr Moloney presented the 'rag' ratings for the Trust's Service Improvement Programme in relation to Governance, Operational Performance and Clinical Performance and highlighted the excellent achievement of CNST Level 2 in Maternity in December 2009.

Lastly, Mr Moloney spoke about the challenges ahead, including the Trust's clinical strategy for Health for North East London, the accumulated deficit and London Challenged Trust Board (CTB), improving quality and patient experience in relation to the CQC Registration Conditions, Hospital Standardised Mortality

Ratios (HSMR), the Francis Report and patient and staff satisfaction. Mr Moloney informed the meeting that the Trust had made considerable improvement in its HSMR; down 7% in 2009/10, but other organisations had made better progress, therefore the Trust would be focusing on a significant improvement this year. A further challenge for the Trust would be adapting to the changes in the recent Equity & Excellence: Liberating the NHS White Paper published earlier in the month.

4 Stroke Services – Life After Stroke Awards ‘Most Improved Service’

A short video clip was presented relating to the Trust’s award from The Stroke Association’s ‘Life After Stroke Award’ for the Most Improved Stroke Service. The hard work of Dr Khaled Darawil, Consultant and Lead Stroke Clinician and his team was acknowledged by Mrs Liggins.

5 Annual Accounts 2009/10

Mr Wragg, Director of Finance, presented the financial results for the year. A headline deficit of £52m, reducing to £22.3m, excluding the effect of fixed asset impairments and IFRS (£26.2m – 2008/09). He confirmed that the control total of £19.7m had been missed by £2.6m (income of £2.6m disputed by Primary Care Trusts). There had been an adverse impact on non-PbR income in year of £21m, following an external review; this had been partly mitigated by £8m ‘risk pool’ funding from the PCTs. Mr Wragg advised that the Trust had received an unqualified Audit Report. He also confirmed that the Trust had achieved delivery of a £34.6m Cost Improvement Programme and improved its internal controls and Auditor’s Local Evaluation Scores.

Mr Wragg presented the financial plan for 2010/11; an income and expenditure deficit plan of £19.4m, a Cost Improvement Programme of £35.9m, a zero tariff uplift in year and cash support of £19.5m requested from the Department of Health. Looking forward the Trust had challenges with its long term strategy for Healthcare for London, Health for North East London and future options for its hospital sites; clinical leadership; introducing Service Line Reporting and improving financial governance, management, turnaround and performance. Mr Wragg confirmed that the cumulative deficit had risen to £95m by the end of 2008/09 and to £117m by 2009/10. This represented a Trust failure to achieve its five year break-even duty (£16m and £36m over the period 2005/06 to 2009/10, peaking at £36m in 2007/08). The release of CTB funding was dependent on the achievement of a range of KPI’s and evidenced delivery of improved month on month financial performance. £84m had been earmarked for BHRUT, but substantial deficits in 2009/10 of £22m and a planned deficit of £19m for 2010/11 had raised the funding requirement to £137m. The Trust would need to deliver an in-year break-even position from 2011/12. Mr Wragg confirmed that the Trust had been provided with ‘pump priming’ funding of £3.2m from the CTB to focus on projects to improve productivity, efficiency and quality (Ambulatory Care Unit; enhanced recovery programme; improved nursing establishments and a leadership development programme. The CTB, through PriceWaterhouseCoopers, would monitor the delivery of the Trust’s key performance targets.

6 Adoption of the 2009/10 Annual Report

Adoption of Accounts:

Motion: ‘That the profit and loss accounts, the balance sheet, the Report of the Directors and the Auditor’s and Directors’ Reports be received and adopted’.

MOVED: Mr Keith Mahoney, Non-Executive Director, SECONDED Mr William Langley, Non-Executive Director.

7

Open Forum – Questions from the Floor

Several questions were raised from the floor including the proposed closure of the A&E department at King George Hospital; what were the Trust's three key points of strategy for the year (assumed improving clinical outcomes, quality of treatment and the financial position); what could the local PCTs do more of to support the Trust; car parking at Queen's resulting in long queues from the multi-storey car park back to Rom Valley Way and the issue of small works being carried out for the Hospital Radio Station, Bedrock and how they could extend their service provided at Queen's to King George Hospital.

8

Closing Remarks and date for 2010/11 Annual General Meeting

Mrs Liggins thanked everyone for attending and mentioned that in the centenary year of Florence Nightingale's death, the Trust still held firm her three principles – 'Light, Air and Warmth'.

The Annual General Meeting in 2011 would be held in the month of July.

The meeting closed at 7.10 p.m.

DRAFT